



Patient Code of Conduct

As the staff of Mapua Health Centre, we agree to meet your needs to the best of our ability, within our resources, and to communicate with you in a respectful way.

We ask that you maintain our code of conduct below:

1. I will not display verbally threatening, aggressive or intimidating behaviour toward staff, patients or any other person on Mapua Health Centre property.
2. If I am anxious or upset whilst attending, I will ask for help and assistance.
3. I will not consume alcohol, drugs, or other intoxicants on Mapua Health Centre property.
4. I will not use language that is offensive or derogative to any other patient or staff member based on race, sexual orientation or appearance.
5. I will be respectful of the privacy of other attending patients.

Failure to comply with the above may result in your being asked to leave the clinic and further, you may be unenrolled with Mapua Health Centre.

Patient Name:

Patient Signature: